

Easily Manage Access to

UnitedHealthcare's Online Tools

The **Link Security** app (formerly User ID & Password Management) allows password owners and ID administrators to add, change or deactivate users' access to Link apps. Access can be limited by app, tax ID number (TIN), specialties and more.

Each practice or organization has one designated password owner, but can have multiple ID administrators and standard users.

With the Link Security app, ID administrators can:

- Approve or deactivate access for other administrators and standard users
- ✓ Assign roles to administrators and standard users to determine which apps the user can access
- ✓ Assign profiles to administrators and standard users to determine which TINs, specialties and physicians/facilities the user can access

Password owners can do everything an ID administrator can do plus:

- Grant multi-TIN access, which allows users to have a single Optum ID for all the TINs they need to access
- Download a report of users and their access

Link Security

How to Access the Link Security App

Sign in to Link by going to **UHCprovider.com** and clicking on the Link button in the top right corner. Then, select the Link Security app on your Link dashboard.

Learn More

Visit **UHCprovider.com/Link** for quick reference guides and video tutorials for using the Link Security app.

If you have questions, please call the UnitedHealthcare Connectivity Help Desk at **866-842-3278**, **option 1**, from 7 a.m. to 9 p.m. Central Time, Monday – Friday.

UnitedHealthcare*

Link: Online self service for care providers

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