

# 2020 Benefit Plan Names Overview

## UnitedHealthcare Medicare Advantage Special Needs Plans

UnitedHealthcare offers Medicare Advantage Special Needs Plans (SNP) that provide full Medicare health care and prescription drug coverage, as well as additional benefits and services for members with special needs. We offer three types of SNPs:

**Dual-Eligible Plans** are designed for people who qualify for both Medicare and Medicaid. These plans provide more benefits than Original Medicare, such as transportation to medical appointments and routine vision exams. We also help coordinate Medicare and Medicaid benefits for members.

**Institutional Plans** provide individualized, closely monitored and coordinated care to members who reside in contracted skilled nursing or assisted living facilities and require an institutional level of care. Our nurse practitioners work with physicians, facilities, members and members' families to coordinate care across settings.

**Chronic Condition Plans** are tailored to meet the needs of members living with specific chronic conditions, including diabetes, cardiovascular disorders and/or chronic heart failure. The plans offer benefits not covered by Original Medicare and include care coordination and wellness programs.

2020 Plan Name	Plan Description
Medica HealthCare Plans MedicareMax Plus (HMO D-SNP) Preferred Medicare Assist (HMO D-SNP) UnitedHealthcare Dual Complete® (HMO D-SNP) UnitedHealthcare Dual Complete® (HMO-POS D-SNP) UnitedHealthcare Dual Complete® (Local PPO D-SNP) UnitedHealthcare Dual Complete® Choice (Local PPO D-SNP) UnitedHealthcare Dual Complete® Choice (Regional PPO D-SNP) UnitedHealthcare Dual Complete® Focus (HMO D-SNP) UnitedHealthcare Dual Complete® LP (HMO D-SNP) UnitedHealthcare Dual Complete® LP (HMO-POS D-SNP) UnitedHealthcare Dual Complete® ONE (HMO D-SNP) UnitedHealthcare Dual Complete® ONE Plus (HMO D-SNP) UnitedHealthcare Dual Complete® RP (Regional PPO D-SNP) UnitedHealthcare® Senior Care Options (HMO D-SNP) UnitedHealthcare® Senior Care Options NHC (HMO D-SNP)	Medicare Advantage SNP (HMO/HMO-POS/PPO/Regional PPO) for people with both Medicare and Medicaid
UnitedHealthcare® Assisted Living Plan (HMO I-SNP) UnitedHealthcare® Assisted Living Plan (HMO-POS I-SNP) UnitedHealthcare® Assisted Living Plan (Local PPO I-SNP)	Medicare Advantage SNP (HMO/HMO-POS/PPO) for people who live in contracted assisted living facilities and require an institutional level of care

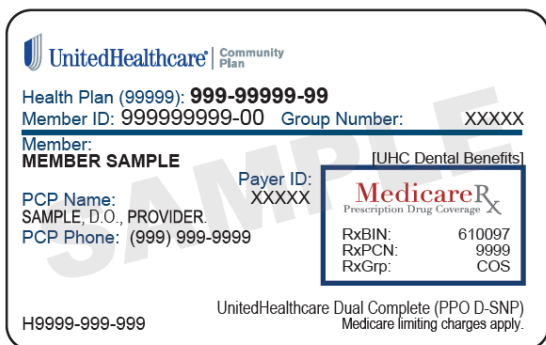
2020 Plan Name	Plan Description
UnitedHealthcare® Nursing Home Plan (HMO I-SNP) UnitedHealthcare® Nursing Home Plan (HMO-POS I-SNP) UnitedHealthcare® Nursing Home Plan (Local PPO I-SNP)	Medicare Advantage SNP (HMO/HMO-POS/PPO) for people living in contracted institutional skilled nursing facilities
Preferred Special Care Miami-Dade (HMO C-SNP) UnitedHealthcare® Chronic Complete (HMO C-SNP) UnitedHealthcare® Medicare Advantage Assist (HMO C-SNP) UnitedHealthcare® Medicare Advantage Assist (Local PPO C-SNP) UnitedHealthcare® Medicare Advantage Walgreens (HMO C-SNP) UnitedHealthcare® Medicare Gold (Regional PPO C-SNP)	Medicare Advantage SNP (HMO/PPO/Regional PPO) for people with diabetes, chronic heart failure and/or cardiovascular disorders
UnitedHealthcare® Medicare Silver (Regional PPO C-SNP)	Medicare Advantage SNP (Regional PPO) for people with diabetes and/or chronic heart failure

## Member ID Cards: Medicare Advantage HMO, HMO-POS, PPO Plan

Member ID cards include the following information to help you verify benefits, eligibility and claims status:

- Care provider website: **UHCprovider.com**
- Care provider network indicator: UHC, OXH or WEST
- Group Number
- Primary Care Physician (if applicable)
- Electronic Payer ID
- Contact Numbers

Please check the patient's ID card at each visit and keep a copy of both sides of the card for your records.



Sample member ID cards for illustration only; actual information varies depending on payer, plan and other requirements.

For more information, please call your Provider Advocate. Thank you.

This document is provided for informational purposes only and is not intended to replace any provisions or requirements contained in your participation agreement(s) with UnitedHealthcare or its affiliates.

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