

Care Provider Information

Benefit Overview: North Carolina

UnitedHealthcare Dual Complete® RP (Regional PPO D-SNP) | R1548-001

Effective Jan. 1, 2020

Plan Type: PPO

Service Area: Statewide



Additional benefits:



OTC Products

Up to \$1,040 in credits to buy health products plus up to \$300 in credits on an OTC debit card



Dental Coverage

Preventive and diagnostic: \$2,500 in credits toward select dental services including dentures



Hearing Coverage

Annual exam and \$2,500 in credits every two years for hearing devices



Vision Coverage*

Annual exam and \$300 in credits every year for eyewear



Transportation

Up to 48 one-way rides every year



Personal Emergency Response System (PERS)

Members are connected to trained operators in an emergency situation 24/7



Medical (Health) Resources*

NurseLine, Virtual Doctor Visits and Virtual Behavioral Health Visits



Fitness Benefit

Access to participating fitness centers through Renew Active™ program



Meal Program

14 meals in seven days following discharge from a facility once annually



Routine Chiropractic Coverage*

Up to 20 chiropractic visits every year



Foot Care Coverage

Up to four visits every year

*New or enhanced benefit for 2020

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Not for distribution to beneficiaries.

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