

## Care Provider Information

# Benefit Overview: Louisiana

UnitedHealthcare Dual Complete® (HMO D-SNP) | H5008-010

Effective Jan. 1, 2020

**Plan Type:** HMO

**Service Area:** Acadia, Assumption, Bienville, Bossier, Caddo, Claiborne, De Soto, East Baton Rouge, East Feliciana, Evangeline, Iberia, Iberville, Jefferson, Lafayette, Lafourche, Orleans, Ouachita, Plaquemines, Pointe Coupee, Rapides, Red River, St. Bernard, St. Charles, St. James, St. John the Baptist, St. Landry, St. Mary, Terrebonne, Vermilion, Webster, West Baton Rouge and West Feliciana parishes



## Additional benefits:



### Health & Wellness Products Card\*

Up to \$1,140 in credits on an OTC debit card



### Dental Coverage\*

Preventive and diagnostic: \$3,000 in credits toward select dental services



### Hearing Coverage\*

Annual exam and \$2,000 in credits every two years for hearing devices



### Vision Coverage

Annual exam and \$300 in credits every year for eyewear



### Transportation\*

Up to 60 one-way rides every year, including rides to gyms



### 24-hr. NurseLine

Members can speak with a registered nurse anytime



### Foot Care Coverage

Up to six visits every year



### Fitness Benefit

Access to participating fitness centers through SilverSneakers® program



### Meal Program

28 meals in 14 days following discharge from a facility once annually



### Virtual Doctor Visits

Talk to a doctor 24 hours a day, seven days a week



### Routine Chiropractic Coverage

Up to 20 chiropractic visits every year



### Personal Emergency Response System (PERS)

Members are connected to trained operators in an emergency situation 24/7

\*New or enhanced benefit for 2020

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Not for distribution to beneficiaries.

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