

Care Provider Information

Benefit Overview: Arizona

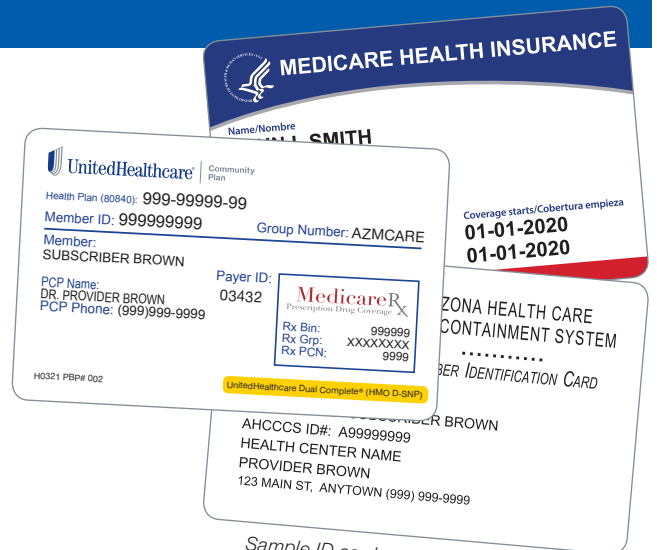
UnitedHealthcare Dual Complete® (HMO D-SNP) | H0321-002

Effective Jan. 1, 2020

Plan Type: HMO

Service Area: Apache, Cochise, Coconino, Gila, Graham, Greenlee, La Paz, Maricopa, Mohave, Navajo, Pima, Pinal, Santa Cruz, Yavapai and Yuma counties

Plan Details: All 15 counties for members in a Developmental Disabilities plan; Gila, Maricopa, Pima and Pinal counties for members in an AHCCCS Complete Care plan.



Additional benefits:



Health Products Card*

Up to \$1,100 in credits on an OTC debit card



Dental Coverage

Preventive and diagnostic: \$3,500 in credits toward select dental services



Hearing Coverage

Annual exam and \$2,500 in credits every two years for hearing devices



Vision Coverage

Annual exam and \$200 in credits every two years for eyewear



Transportation

Up to 24 one-way rides every year



Routine Acupuncture and Chiropractic Coverage

Up to 10 combined acupuncture and chiropractic visits every year



Foot Care Coverage

Up to four visits every year



Fitness Benefit

Access to participating fitness centers through Renew Active™ program



Meal Program

14 meals in seven days following discharge from a facility once annually



Virtual Doctor Visits*

Talk to a doctor 24 hours a day, seven days a week



24-hr. NurseLine

Members can speak with a registered nurse anytime



Personal Emergency Response System (PERS)

Members are connected to trained operators in an emergency situation 24/7

*New or enhanced benefit for 2020

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