

UnitedHealthcare Group Medicare Advantage (PPO) Plan Network Care Provider Quick Reference Guide

Need to contact us? Use this reference guide for quick access to a variety of resources about UnitedHealthcare Group Medicare Advantage (PPO) plans.



Link and UHCprovider.com

Link's self-service tools can quickly provide the comprehensive information you may need for most UnitedHealthcare benefit plans – without the extra step of calling for information. Use Link to perform secure online transactions such as checking member eligibility and benefits, managing claims and requesting prior authorization.

To sign in to Link, go to UHCprovider.com and click on the Link button in the top right corner. If you aren't registered yet, go to UHCprovider.com and select "New User" to begin registration. To learn more about using Link, please visit UHCprovider.com/link.



Provider Services

Phone: 877-842-3210

Call to confirm member eligibility and benefits, check claims status and more. For service coverage requirements, please see the UnitedHealthcare Provider Administrative Guide at UHCprovider.com > Menu > [Administrative Guides and Manuals](#).



Claims Submission

Electronic Claims: Please submit electronic claims using the Claim Submission tool on Link. To sign in to Link, go to UHCprovider.com and click on the Link button in the top right corner.

Payer ID: 87726

Paper Claims: Please mail claims to the address on the back of the member's ID card.



Behavioral Health

Refer to the back of the member's ID card for information about the mental health provider network.



Care Coordination

Prior authorization is required for certain services based on the member's benefit plan. Please refer to the back of the member's ID card for the Care Coordination phone number.



Prescriptions

Home Delivery Pharmacy

Phone: 800-791-7658

Fax: 800-491-7997

Oral Drugs Prior Authorization

Phone: 800-711-4555, option 1

Fax: 844-403-1028

Injectable Prior Authorization

Phone: 800-711-4555, option 2

Fax: 844-403-1028



Sample Member ID Card

Sample member ID cards for illustration only; actual information varies depending on payer, plan and other requirements.

		Customer Service Hours: Mon - Fri 8 am - 8 pm	
Health Plan (80840): 911-87726-04 Member ID: 9999999999-99 Group Number: 99999			
Member: SUBSCRIBER BROWN		For Members Website: www.UHCRetiree.com Customer Service: 1-999-999-9999 TTY 711 NurseLine: 1-999-999-9999 TTY 711 Behavioral Health: 1-999-999-9999 TTY 711	
Payer ID: 87726		For Providers www.UHCprovider.com 1-999-999-9999 Medical Claim Address: P.O. Box 99999, Salt Lake City, UT 99999-9999	
GROUP NAME MedicareRx Prescription Drug Coverage		UHC For Pharmacists 1-999-999-9999 Pharmacy Claims OptumRx P.O. Box 29045, Hot Springs, AR 71903	
RxBIN: 610097 RxPCN: 9999 RxGrp: COS			
Copy: PCP \$XX ER \$XX Spec \$XX			
H9999 PBP# 999 UnitedHealthcare Group Medicare Advantage (PPO) Plan pays up to Medicare Limiting Charges.			

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates. Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare-approved Part D sponsor. Enrollment in these plans depends on the plan's contract approval with Medicare.

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