

UnitedHealthcare NexusACO

Plan Overview

The **UnitedHealthcare NexusACO** benefit plan offers meaningful cost-savings opportunities to UnitedHealthcare commercial members when they use a tailored network of accountable care organization (ACO) care providers. Encouraging UnitedHealthcare members to choose NexusACO care providers helps further our shared commitment to help achieve the Triple Aim of improved quality, better health outcomes and cost savings for our members.

Key Features

- UnitedHealthcare NexusACO offers UnitedHealthcare Commercial members cost-savings opportunities when they choose ACO Tier 1 care providers or other Tier 1 care providers.
- UnitedHealth Premium® Designation Program Premium Care Physicians will be included in Tier 1 where UnitedHealthcare NexusACO doesn't have a featured ACO.
- Members in a UnitedHealthcare NexusACO plan can receive benefits from all participating UnitedHealthcare NexusACO care providers.
- To provide members with an opportunity to save on out-of-pocket costs with lowered copays for visits, we offer a tiered copay structure. Members will receive the greatest value when they choose Tier 1 care providers.
- UnitedHealthcare NexusACO Tier 1 care providers will be identified in the care provider directory.
- All UnitedHealthcare commercial members enrolled in a UnitedHealthcare NexusACO benefit plan will be required to select a primary care physician (PCP).
- Standard prior authorization and notification requirements apply.

Benefits

Plan Models	Plan Description	Referral required?	Network physicians without prior referral	Out-of-network care provider*
NexusACO OA (Open Access)	Open access, tiered network	No	N/A	No coverage*
NexusACO OAP (Open Access Plus)	Open access, tiered network	No	N/A	Out-of-network benefits
NexusACO R (Referral Required)	Referrals required; In-network access only	Yes	No coverage	No coverage*
NexusACO RB (Referral Balanced)	Referrals required	Yes, for the higher level of benefits.	Lower-level benefits	No coverage*
NexusACO RP (Referral Plus)	Referrals required	Yes, for the higher level of benefits.	Lower-level benefits	Out-of-network benefits

* Except for emergency services and related admissions

Referrals

Referral Requirements

- The UnitedHealthcare NexusACO R plans have a referral requirement, while the UnitedHealthcare NexusACO OA plans do not.

For more information about referrals, including a full list of services that don't require a referral, go to UHCprovider.com/plans > choose your state > Commercial > UnitedHealthcare NexusACO > UnitedHealthcare NexusACO Frequently Asked Questions

Sample Member Health Care ID Card

Look for key differences on the member's ID card to identify plan type and benefit features:

1. UnitedHealthcare NexusACO plan name
2. "Referrals Required" reminder for NexusACO R, NexusACO RB and NexusACO RP plans
3. ACO name (where applicable)
4. Tiered Benefits
5. Plans with additional network benefits provide access to an additional network of care providers that provide urgent care, emergency services and pre-approved services.

The illustration shows two sample health care ID cards. The left card is for a member named SUBSCRIBER SMITH, with Member ID 123456789 and Group Number 9990707. It lists various copays and benefits, including a 'Customer Name Line 1 Tiered Benefits' section. The right card features a QR code and provides contact information for members and providers, including a 'Shared Savings Logo Here' section.

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UnitedHealthcare®
Health Plan (80840) 911-87726-04
Member ID: 123456789 Group Number: 9990707
Member: SUBSCRIBER SMITH
PCP: FIRSTNAME LASTNAME
PCP Phone: (999) 999-9999
ACO NAME (IF APPLICABLE)
Copays: Office: \$25 ER: \$250 Tier 1 OV: \$10 UrgCare: \$45 Spec: \$55 Tier 1 SpecOV: \$35
Customer Name Line 1 Tiered Benefits
Payer ID 87726
OPTUMRx®
Rx Bin: 610279
Rx PCN: 9999
RX Grp: UHEALTH
0501
UnitedHealthcare NexusACO OA
Administered by [Appropriate Legal Entity]

This card does not guarantee coverage. To verify benefits, view claims, or find a provider, visit the websites or call.
For Members: www.myuhc.com 888-331-3408
For Providers: www.UHCprovider.com 877-842-3210
Medical Claims: PO Box 30555, Salt Lake City UT 84130-0555
Shared Savings Logo Here
Pharmacy Claims: OptumRx PO Box 29044 Hot Springs, AR 71903
For Pharmacists: 888-290-5416

Note: Sample health care ID cards are for illustration only



Online Resources

UHCprovider.com/plans > choose your state > Commercial > UnitedHealthcare NexusACO. This includes a Frequently Asked Questions document, which can help answer many of your questions about the plan.

Prior Authorization and Notification Requirements: UHCprovider.com > Prior Authorization and Notification Resources.



Contact Us

If you have questions related to your participation agreement, please contact your Network Management representative listed at UHCprovider.com > Menu > Contact Us. For general questions, call **877-842-3210**.



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