

**An Important Message from  
The Texas Health and Human Services Commission (HHSC)**

**Update for March 15, 2019 Notification:  
Billing Policy Changes for Providers Required to Use EVV**

To confirm that a service visit occurred before payment of a claim, EVV relevant claims will be subject to the EVV claims matching process beginning Sept. 1, 2019.

**This is an update to the March 15, 2019 policy.**

The EVV claims matching process supports claims submitted with a single date of service and claims submitted with a span of service dates. Providers must bill claims according to their payer's billing requirements.

To see all of the billing policy changes effective Sept. 1, 2019 [click here](#).

For questions regarding your payer's billing guidelines, please contact your payer.

For questions regarding this alert please contact [HHSC EVV Operations](#).