

Claims Clarification: Emergency Transport



UnitedHealthcare Community Plan in Texas is sharing this information from the Texas Health and Human Services Commission so you know what's required when billing for **emergency transport**.

UnitedHealthcare Community Plan in Texas covers emergency transport (ET) when a member has an emergency medical condition. Please review the following information to better understand billing procedures when submitting claims for ET.

Modifiers Needed for ET Claims

Emergency claims need the ET modifier to indicate that the claim is an emergency. Every claims line that is for an emergency needs the ET modifier. Any CPT® code submitted for an emergency that doesn't include the ET modifier needs to have prior authorization approval. The following CPT codes require an ET modifier.

CPT Codes Requiring ET Modifier	
A0382	Basic life support routine disposable supplies
A0398	Advanced life support routine disposable supplies
A0422	Oxygen and oxygen supplies, life sustaining situation
A0424	Extra ambulance attendant
A0425	Ground mileage
A0427	Advanced life support, emergency transport, level 1
A0429	Basic life support, emergency transport
A0430	Conventional air services, transport, one way (fixed or rotary wing respectively)
A0431	
A0433	Advanced life support, level 2
A0434	Specialty care transport (SCT)
A0435	Fixed wing air mileage, per statute mile
A0436	Rotary wing air mileage, per statute mile
A0999	Specialized vehicle transports.

For more details on Texas Medicaid care provider procedures, please visit tmhp.com > Providers > Medicaid Provider Manual > [Texas Medicaid Provider Procedures Manual](#) > Ambulance Services Handbook > 2.4.6 Emergency Transport Billing.

We're Here to Help

If you have questions, please contact your Provider Advocate or call Customer Service at **888-887-9003**, 8 a.m. to 6 p.m., Central Time, Monday through Friday. Thank you.

UnitedHealthcare Community Plan is the trade name of UnitedHealthcare Insurance Company in the Texas Health and Human Services Commission's STAR+PLUS Central and Northeast Medicaid Rural Service Areas. UnitedHealthcare Community Plan is the trade name of UnitedHealthcare Community Plan of Texas LLC in the following service delivery areas: Jefferson, Harris, Hidalgo, Nueces and Travis.

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