

Provider Alert

Billing Care Provider Taxonomy Required on Claims

All care providers who serve UnitedHealthcare Community Plan members in Texas need to include the billing provider taxonomy to be considered for payment. This helps meet requirements of the Affordable Care Act, the Centers for Medicare & Medicaid Services and the Texas Health and Human Services Commission.

The billing provider taxonomy requirement applies to the following UnitedHealthcare Community Plans:

- Children's Health Insurance Plan
- STAR, STAR Kids, STAR+PLUS
- UnitedHealthcare Connected (Medicare-Medicaid Plan)

This alert is a reminder. We initially announced the requirement in an [alert](#) posted Aug. 10, 2018.

What You Need to Do

Billing care providers need to include the following information on their claims:

- **Taxonomy** you used to register as a Texas Medicaid care provider
- **National Provider Identifier (NPI)** number
- **Address** associated with your taxonomy and NPI number

You must also make sure the required information provided matches the current provider enrollment information on file with the Texas Medicaid & Health Partnership (TMHP). If the information submitted on your claim doesn't match what you have on file with TMHP, the claim will be denied. If the claim is denied, you'll have the opportunity to correct your information.

Learn More

For more information about taxonomy for Texas Medicaid claims, visit tmhp.com > providers > [Texas Medicaid Provider Manual](#) > 6.2.1 Benefit and Taxonomy Codes.

For information about the requirement for NPI numbers on Texas Medicaid claims, visit tmhp.com > providers > News for Medicaid Providers > [Effective September 1, 2018, Professional and Institutional Managed Care Claims Must Include the Rendering Provider NPI](#).

We're Here to Help

If you have questions about claim reconsiderations, please call us at **888-887-9003**, from 8 a.m. to 6 p.m. Central Time, Monday through Friday. Thank you.