

# Outpatient Service Facility and NPI

## How to Bill for Outpatient Services

### Billing Service Facility and NPI for Outpatient Services

We understand billing can be confusing when outpatient services are delivered in a member's home or elsewhere in the community. Examples of this include services related to durable medical equipment (DME), home health and telemedicine. It's not required to include the place where the service occurred when you bill with a CMS-1500 form for professional services or its electronic equivalent.

#### What This Means for You

##### Service Locations Enrolled in Texas Medicaid

If a service takes place at a location which is enrolled with Texas Medicaid and you choose to enter that information, you can enter the place where the service occurred in the Service Facility loop. You can also enter the corresponding National Provider Identifier (NPI) number that is enrolled along with that service facility through the Texas Medicaid & Healthcare Partnership (TMHP) for Texas Medicaid. Enter the number in block 32A.

##### Service Locations Not Enrolled in Texas Medicaid

If the service location is not enrolled for Texas Medicaid, such as would be the case if the location is a member's home, then the location wouldn't have a corresponding NPI enrolled with it for Texas Medicaid. In this case, the location of the Service Facility can be left blank. The location for NPI (32A) would also be left blank.

#### We're Here to Help

If you have questions, please contact your Provider Advocate or call Provider Services at **888-887-9003**, 8 a.m. – 6 p.m. Central Time, Monday – Friday.

**Thank you.**