



## Provider Alert

### New Automated Encounter Rates for Federally Qualified Health Centers

We're happy to report that it will soon be easier for Federally Qualified Health Centers (FQHCs) to update rates with us. Starting April 1, 2019, you'll no longer need to submit your encounter rate updates to us because we're automating the process for FQHCs.

#### How It Will Work

Starting April 1, 2019, when the Texas Medicaid & Healthcare Partnership (TMHP) sends you a letter to inform you that your rates have changed, you'll no longer need to send the letter to us. Instead, we'll get that information directly from the Texas Health and Human Services Commission.

You can confirm that we're using the correct rates by checking your Provider Remittance Advice; however, please wait 60 days from the effective date of your rate change to give us time to load the rates.

#### We're Here To Help

If you have questions, please contact your Network Management Representative. If you don't know who to contact, call Provider Relations at 866-574-6088. Thank you.