

Services Ordered by a Court of Law

Providers must submit a prior authorization request with court order documents

When Services are Ordered by a Court of Law

We provide services for UnitedHealthcare Community Plan of Texas members that are ordered by a judge and are a covered benefit. For example, a court-ordered service can include medication-assisted treatment (MAT) for a substance use disorder. We provide these services for our Medicaid and CHIP members. Court-ordered services for CHIP Perinate members are not covered.

Action Needed: Prior Authorization to Deliver Services

Prior authorization needs to be in place before you begin delivering these services. You can request prior authorization:

- **Online:** Use the Prior Authorization and Notification tool on Link. To access the tool, go to UHCprovider.com and sign in to Link. Learn more at UHCprovider.com/priorauth.
- **Fax:** Submit a prior authorization form by fax to **877-940-1972**.
To access the form, go to UHCprovider.com/TXCommunityPlan > Prior Authorization and Notification > Prior Authorization Forms > [Texas Standard Prior Authorization Request Form for Health Care Services](#).
- **Phone:** Call **866-604-3267**.

Please include court order documents with the prior authorization request. We are not able to determine medical necessity and therefore may not authorize services unless we have these documents.

Authorized Behavioral Health Services

We will authorize behavioral health services as ordered by the court as a condition of probation and/or for inpatient treatment for members through age 20 and 65 years and older.

Members are not able to submit an appeal to us related to the authorization of these services. Instead, an appeal needs to be directed to the ordering court.

We're Here to Help

If you have questions, please contact your Provider Advocate or call Provider Services at **888-887-9003**, 8 a.m. – 6 p.m. Central Time, Monday – Friday. Thank you.