

# Claims Clarification: Acute Care Services for Members in Hospice



UnitedHealthcare Community Plan in Texas is sharing this information from the Texas Health and Human Services Commission so you know what the state requires when billing for acute care services not related to a terminal illness of a member in hospice.

UnitedHealthcare Community Plan members who are ages 21 and older, and elect hospice coverage, are not eligible for Medicaid services related to the treatment of their terminal illness. They remain eligible for Medicaid services unrelated to their terminal illness.

When providing acute care services unrelated to a hospice member's terminal illness, you should submit claims to us:

- With the modifier GW on professional claims
- With condition code 07 for facility claims

UnitedHealthcare Community Plan members, who are ages 20 and younger and authorized for hospice, remain eligible to receive their Medicaid-covered acute care services related to a terminal illness.

## Learn More

For information on hospice eligibility, go to [tmhp.com](https://www.tmhp.com) > Providers > Medicaid Provider Manual > [Texas Medicaid Provider Procedures Manual](#) > Individual Chapters PDF > Volume 1: Section 4: Client Eligibility > Section 4.3.3. Hospice Program.



### We're Here to Help

If you have questions, please contact your Provider Advocate at **888-887-9003**, 8 a.m. – 6 p.m., Monday – Friday. Thank you.

UnitedHealthcare Community Plan is the trade name of UnitedHealthcare Insurance Company in the Texas Health and Human Services Commission's STAR+PLUS Central and Northeast Medicaid Rural Service Areas. UnitedHealthcare Community Plan is the trade name of UnitedHealthcare Community Plan of Texas LLC in the following service delivery areas: Jefferson, Harris, Hidalgo, Nueces and Travis.