

Use claimsLink to Manage Claims

We're Retiring the Claims Reconsideration TX Community Plan Tool

Beginning May 15, 2019, you can start using claimsLink to check a claim status or initiate an online claim reconsideration request for all UnitedHealthcare members. Since you can use claimsLink to view 24 months of claims history, we'll be retiring the Claims Reconsiderations TX Community Plan tool on June 30, 2019.

Still need to include attachments?

You should continue to use the Claims Management TX Community Plan tool if you need to submit attachments to a claim. You'll find the Claims Management TX Community Plan tile at the bottom of your Link dashboard.

Organizing Your Link Dashboard

You can reorganize the tiles on your dashboard so they're easier to find. Click Edit in the top right corner of your Link dashboard and then click the plus sign on the tile to drag and drop it where you want.

We're Here to Help

If you have questions, please call the UnitedHealthcare Connectivity Help Desk at 866-842-3278, option 1, from 7 a.m. to 9 p.m. Central Time, Monday through Friday. Thank you.

UnitedHealthcare Community Plan is the trade name of UnitedHealthcare Insurance Company in the Texas Health and Human Services Commission's STAR+PLUS Central and Northeast Medicaid Rural Service Areas. UnitedHealthcare Community Plan is the trade name of UnitedHealthcare Community Plan of Texas LLC in the following service delivery areas: Jefferson, Harris, Hidalgo, Nueces and Travis.

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