



Provider Alert

NPI Number Required for Physical, Occupational and Speech Therapy Claims

Starting **Feb. 1, 2019**, care providers who render therapy services will need to include their National Provider Identifier (NPI) number on claims. This requirement from the Texas Health and Human Services Commission (HHSC) applies to both professional and institutional claims for the following plans managed by UnitedHealthcare Community Plan:

- STAR, STAR Kids, STAR+PLUS

Action Needed

If you provide physical, occupational or speech therapy services, be sure to include the NPI number for the rendering care provider on claims starting Feb. 1.

If you don't have an NPI number yet, you can apply for one from the [National Plan and Provider Enumeration System \(NPPES\)](#) at no cost to you.

Learn More

For more information about benefits, view the Physical Therapy, Occupational Therapy, and Speech Therapy handbook section of the [Medicaid Provider Manual](#).

We're Here to Help

If you have questions about claim reconsideration requests, please call us at **888-887-9003**, from 8 a.m. to 6 p.m. Central Time, Monday through Friday. Thank you.