

Provider Statement of Need Requirement Delayed

Policy Update

We recently communicated that beginning Sept. 1, 2019, we would require a Provider Statement of Need (PSON) to authorize Personal Attendant Services (PAS) for STAR+PLUS members. We are delaying the implementation of this requirement until we receive further guidance from the Texas Health and Human Services Commission (HHSC). We'll send out the new implementation date and updated requirements at a later date.

What This Means for You

At this time you don't need to submit anything. Please continue to check back for updates at UHCprovider.com/TXcommunityplan > [Bulletins and Newsletters](#).

We're Here to Help

If you have questions, please contact your Provider Advocate, or call Customer Service at **888-887-9003** from 8 a.m. to 6 p.m. Central Time, Monday through Friday.

